

## Disclaimer

Vicki Demirdjian Counselling believes in adding value and serving others. The programmes and sessions are intended to help you overcome any emotional difficulties you may be experiencing. By law, I cannot and do not make any guarantees about your ability to get results with the strategies, teachings, information or ideas in our work together. All engagement with me is dependent on your commitment and willingness for change. I want to help by giving great content, direction and strategies that will move you forward. Nothing in my programmes, sessions or website is a promise or guarantee and I expect all clients to accept and agree that they are 100% responsible for their progress and results. All of the terms, privacy policies and disclaimers for all programmes detailed on my website.

This site is owned and operated by Vicki Demirdjian Your privacy is of the utmost importance. Because we gather certain types of information about our users of the service, we feel you should fully understand the terms and conditions surrounding the capture and use of that information. This privacy statement fully explains what information we gather and how we use it and protect it.

### The Information we Gather and Track

Vicki Demirdjian is registered with the Information Commissioners Office. All submitted information is processed in accordance with the provisions of the 1998 Data Protection Act. Vicki Demirdjian Counselling Service gathers the following types of information about users. Information Collected by our Contact Forms

This information is collected for the purpose of contacting users with a view to responding to their queries. The information collected in this way is used for no purpose other than this.

### Sharing of Information

We use the above-described information to tailor our content to suit your needs, to provide information users request about our services and to provide support to our users and subscribers. We do not and will not ever share information about individual users with any third party, except where we are required to do so to comply with any applicable law or valid legal process or to protect the personal safety of our users or the public.

### Access to Information

Users are legally entitled to a copy of the information held about them at any time. We will be happy to provide this information at any time. Please contact us at [vicki@vicdem.com](mailto:vicki@vicdem.com).

### Security

Vicki Demirdjian operates secure data networks protected by industry standard firewall and password protection systems. Our security and privacy policies are periodically reviewed and enhanced as necessary and only authorised individuals have access to the information provided by our customers. If there are changes to our privacy policy, we will post those changes on this page so that you are always aware of what information we collect and how we use it.

### Privacy and confidentiality for private clients

During our counselling relationship together information will be gathered regarding the nature of the issues you are presenting along with logistical and contact information. The privacy of this information is of upmost importance to the trust we build in the counselling relationship.

Minimum information shall be recorded if absolutely necessary and not shared with any third party except in the event of a court subpoena. Any information recorded can be shared with you at your request. Please see our full confidentiality policy on the website.

Payment card details cannot be recorded as we cannot view you full card details.

If you have any questions about this privacy policy, please contact [vicki@vicdem.com](mailto:vicki@vicdem.com) for clarification.